

This privacy policy explains how AUSTIN NEWPORT GROUP LTD or 'we' use any personal information we collect about you when you use this website.

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What information do we collect about you?

We collect information about you when you fill in a contact form or email us directly. We also collect information when you voluntarily comment on our blog posts, provide feedback and participate in competitions. Website usage information is collected using cookies.

The information we collect about you may include; your name, email address, address, phone number, IP address, location, company name, sex, age, your chosen internet browser and service provider, and device plus any information you supply voluntarily.

Why we need your data

We collect information about you to; fulfil your request e.g. if you fill out a 'request a callback' form we use this information to contact you directly, process your order, manage your account and, if you agree, to email you about other products, services, and information we think may be of interest to you. We may use your contact information to advertise our service to you on third-party websites such as Facebook and Twitter. We may also contact

you directly to follow up on the service and user experience we provide. We use your information collected from the website to personalise your repeat visits to our website. If you agree, we shall pass on your personal information to third parties so that they may offer you their products and services. If AUSTIN NEWPORT GROUP LTD is ever sold to another company your contact information will be passed on to this new party.

We will take cautionary measure to ensure we do not collect any personal data from you we do not need in order to provide and oversee the above services to you.

How long will we store your data?

If AUSTIN NEWPORT GROUP LTD provides any paid for services to you, we are required under UK tax law to keep your basic personal data (name, address, contact details) for a minimum of 6 years after which time it will be destroyed. Your information we use for marketing purposes will be kept with us until you notify us that you no longer wish to receive this information.

Email

We use Transport Layer Security (TLS) to encrypt and protect email traffic in line with government. If your email service does not support TLS, you should be aware that any emails we send or receive may not be protected in transit.

We will also monitor any emails sent to us, including file attachments, for viruses or malicious software. Please be aware that you have a responsibility to ensure that any email you send is within the bounds of the law.

Marketing

We would like to send you updates and information about products and services of ours and other companies which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes or giving your information to other parties. If you no longer wish to be contacted for marketing purposes please contact jnewport@austinnewport.co.uk.

What are your rights?

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address.

Email: jnewport@austinnewport.co.uk

Address: Austin Newport Group Ltd, 9 Greenfield Crescent, Edgbaston, Birmingham, B15 3AU

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office <https://ico.org.uk/>

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org. You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies. Changes to our privacy policy: We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 20 March 2018.

How to contact us

Please contact us if you have any question s about our privacy policy or information we hold about you:

Email: jnewport@austinnewport.co.uk

Address: Austin Newport Group Ltd, 9 Greenfield Crescent, Edgbaston, Birmingham, B15
3AU